

5-STAR SERVICE MEETS 5-STAR COVERAGE

OUR INDUSTRY LEADING, RESPONSIVE, & HIGH QUALITY GENUINE CARE WARRANTY HAS GOT YOU COVERED.

CONTACT WARRANTY@GENUINECOMFORT.COM

1-866-233-4022 | GENUINECOMFORT.COM



COVERAGE

GENUINE COMFORT COMPACT FRIDGES

SAVE THIS CERTIFICATE*

BEFORE CALLING FOR SERVICE – Carefully read your instruction booklet. In the event your compact fridge unit requires servicing, contact your authorized Genuine Comfort dealer or contractor. If you're unsure who your authorized dealer or contractor is, contact the company you purchased your compact fridge unit from or contact Genuine Comfort directly at warranty@genuinecomfort. com or 1-866-233-4022. When requesting service, have the model number, serial number, date of purchase and a description of the problem available. Support will be provided during normal working hours. Service performed prior to contacting Genuine Comfort won't be eligible for coverage.

ESTABLISHING PROOF OF PURCHASE DATE – For warranty purposes, it's the customer's responsibility to provide proof of purchase. If proof of purchase can't be provided, the purchase date on file connected to the provided model and serial number will be used. Retain your bill of sale or invoice as proof of purchase.

LIMIT OF LIABILITY – The aggregate of all the coverage and benefits paid or payable under the compact fridge unit warranty shall not exceed the original price paid for the product. If the aggregate limit is met, or the product is replaced in its entirety, the maximum liability will be reached.

1 YEAR FULL UNIT REPLACEMENT – One-year full unit replacement warranty. If the compact fridge is defective and cannot be repaired or serviced immediately, it will be replaced with an unit of equal or greater value. Shipping of replacement units is covered to any location throughout Canada.

Items NOT Covered Under Genuine Care Warranty Coverage:

- **1.** Service calls or labour hours that are to instruct the user on how to use the compact fridge unit.
- 2. Resetting breakers or any electrical work external to the unit.
- **3.** Cleaning or maintenance tasks like defrosting or filter replacement (if applicable).
- **4.** All expenses where the compact fridge is subjected to improper installation, inadequate maintenance, abuse or misuse, or neglect. 5. To correct improper installations.
- **6.** Any failures due to, but not limited to, accident, fire, flood, impact, lightning, power failures and/or surges, rust, corrosions, water supply failures, and incorrect power source.
- **7.** Compact fridges that have been relocated from the original site of installation without notice.
- **8.** Unauthorized modifications to the compact fridge; structural, mechanical, or electrical.

- **9.** The removal or modification of the power cord.
- **10.** Installations, diagnostics, repairs made by unauthorized Genuine Comfort contractors.
- 11. Utility bills incurred from the compact fridge.
- **12.** Compact fridges where the serial number identification has been tampered with or removed.
- **13.** Damage resulting from failure to perform routine maintenance as specified in the Operation Manual.

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